

WE DARE TO BUILD



## LATEST UPDATE

*We are here 2020 what's new.*

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After the great response we received after the Warley show and the first EP sample, we went away with a spring in our step to know we are getting it right. We knew there are a few errors with the sample, that is the whole purpose of the sample, to fix it before we go into full production. **Delivery is still on for between April and June, probably closer to June.** 

We will have another sample coming out for traction testing and running issues. Then we'll have a decorated sample to check everything is right before we hit production.

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The new website is now up and running. You now have the ability of checking into your own account. In the top right hand corner of the homepage there is a 'login' icon, click that and sign in as a 'New Customer'. As a first time user of the website you won't have a password, so you'll have to create one. Please use the same email address that you have been using to make your payments up to now. Once you have gained

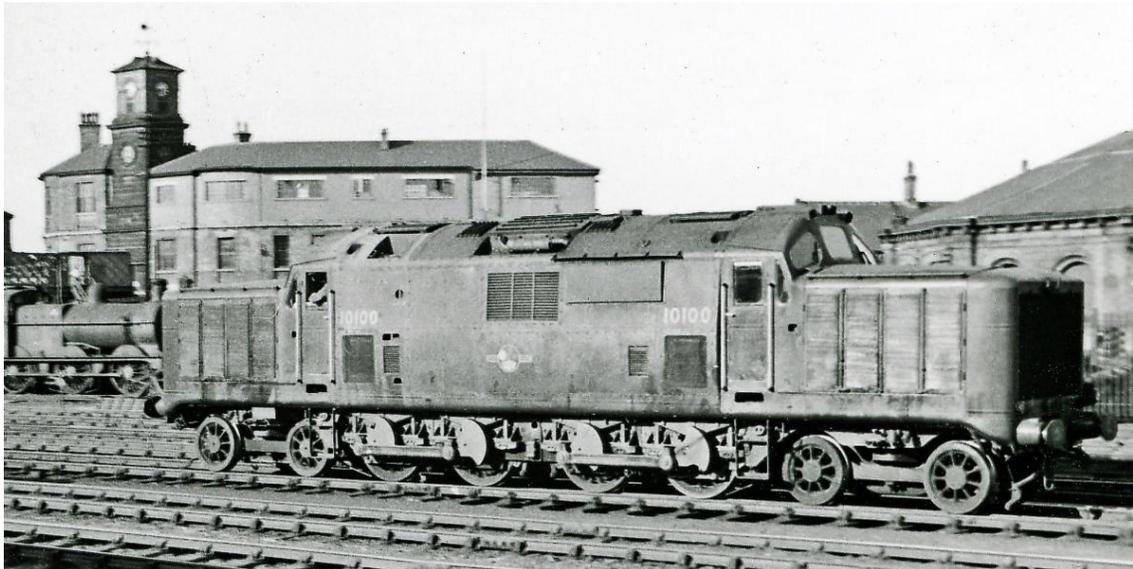
access you may notice a few issues with your account. During the migration some customers ended up with a New York, US address, please fill in your correct shipping address. Also, your initial deposit does not have an amount on it, but does have the date, so if you can see it, then you have paid it.

Also, we are stopping using the PayPal payment option, but now you can pay directly with your credit card. We DO NOT hold any card details, and we cannot access your card details at all.

We have noticed that there is a problem with customers who use TalkTalk.net as their email provider activating their account. TalkTalk.net has shopify on their spam email blacklist, we would really appreciate it if you could contact customer support to get it on the white list.

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## NEW Product Announcement - The Fell.



For all those who missed it, we have announced the launch of our next project. We are now taking 'expressions of interest' for The Fell. It will be available in the running 4-4-4-4 version. The sooner we reach our target, the sooner we can start work on it. It will be available in OO and we hope to produce it in N too. Prices are £150 for DCC Ready and £249 for DCC Sound. Head to the website and register.

We will be sending out details directly to all 'The Fell' customers who have signed up about how the payment schedule will work.

Check out the new website  
and check in as a new  
customer to set up your  
profile login. Any issues please  
email us at  
keith@krmodels.co.uk  
or at  
research@krmodels.co.uk



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